



Visiting the Country Club facilities

We are looking forward to welcoming you to the hotel and will take pride in offering our spa facilities. The health and safety of our visitors and employees is of paramount importance so in preparation for your visit we are adopting the following precautions and ask that you please take note of these ahead of your arrival.

- Face masks are required when in the Country Club unless exercising, eating or drinking.
- Our Swimming pool maximum capacity is 23 bathers. Please be aware, spectators are included as part of the maximum capacity and should be limited to just one adult to oversee Children if aged 7 or over. Under 7s need one adult per child swimming.
- There is no need to pre book swimming, however it is advisable during peak times to book the pool in advance, with receptionist via email or by phone. Peak times are between the hours of 3pm and 6pm on a Saturday or 10am and 12pm on a Sunday. It also is advisable if you are coming during the school holidays. For gym use, you will need to complete a disclaimer before using with Country Club team, there is no need to pre book the gym or other activities.
- Sessions start every hour and you can book in advance 1 hours session. These are on the hour. Children swim times are between 9am and 12pm and 3pm and 6pm.
- Where possible, please use your room for changing and showering before and after swimming or gym sessions. If you wish to use our changing rooms. We can supply bathrobes, and flip flops upon request, which can be collected from the reception area. Towels are available from the Spa Reception. Lockers are digital.
- Please check in at the reception before your session starts.
- We would advise guest to bring their own equipment for use for tennis, table tennis, golf. However we can hire out items if you prefer.
- Please feel free to bring your own refillable plastic water bottle.
- In order to provide a wide range of newspapers and magazines to you during your visit, we have a digital newsstand app that can be downloaded and viewed on our own device. Please ask for details of the QR code.

We want to assure you that we are committed to making your visit as safe as possible whilst still being enjoyable and informative. We look forward to welcoming you to the hotel soon and If you have any queries prior to your visit please do not hesitate to contact us on (01342) 824 988